

PLEASE COMPLETE THIS FORM FOR EXCHANGES OR RETURNS

Customer information (Please make any address changes here)
For prompt processing, please complete all fields.

Name _____

Address _____

City _____ State _____

Zip Code _____ Contact Phone No. _____

Contact person for questions concerning this exchange/return _____ E-mail Address _____

Customer No. _____
(located on invoice)

Order No. _____
(located on invoice)

Source Code _____
(located on invoice)

1. Returns and Exchanges: All returns and exchanges must be made within 30 days. Items returned for exchange or refund must be clean, unused, unwashed and in resalable condition.
2. The customer will be charged a 20% re-stocking fee for any "Special Order" items that are returned. The same return conditions apply as stated above.
3. If an item is being returned due to PAC error, damage or defect, please contact PAC for return shipping instructions, at 1-800-922-1456.
4. PAC will not accept Return Packages COD.
5. Ship return with a copy of your invoice and reason for return to **Professional Apparel Company, 847 Main St., Battle Creek, MI 49014**
6. **Custom Embroidered Garments May Not Be Returned or Exchanged.**

REASON FOR RETURN:

① Too Small	⑥ Embroidery Issue
② Too Large	⑦ Sent Wrong Items
③ Did not Like Color	⑧ Dislike Fabric
④ Did not Like Style	⑨ Change mind/not needed
⑤ Defective Item	⑩ Other (Additional Comments)

Check One

- Please credit/refund
- Please exchange for items listed below.
- There are no shipping & handling charges for like-kind exchanges. If more items are ordered than are returned, shipping and handling charges will apply to additional items.

Return Merchandise *(attach extra sheets if needed)*

Item#	Description	Size	Color or Print Description	Qty.	Reason Code	Additional Comments

New Order

Item#	Description	Size	Color or Print Description	Qty.	Free Emblem	Item Price (each)	Customer Embroidery <small>(maximum 18 characters per line, including spaces, etc)</small>	Font Code	Embroidery Price	Total Price

Please complete when additional items are ordered.
(Not needed for even exchanges)

Check/Money Order
 Mastercard
 VISA
 AMEX
 Discover
 Exp. Date _____

Card Number (All digits please)

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Security Code# _____
(located on the back of your credit card)